User Stories for KNOW CHARGE

In order to: charge my vehicle

as a: vehicle owner

I want to: find a charge station

In order to: rent out my charge station

as a: charge station owner

I want to: place it online

In order to: get paid

as a: charge station owner

I want to: have it happen online and automatic

In order to: have some security

as a: charge station owner

I want to: have full details of vehicle owner

In order to: charge my own vehicle

as a: charge station owner

I want to: have hours of operation I can set

In order to: charge my vehicle

as a: vehicle owner

I want to: know if the charger plug is compatible or there is a converter plug

In order to: charge my vehicle

as a: vehicle owner

I want to: be able to book my time

In order to: pay only for what I use

as a: vehicle owner

I want to: be able to log a start time and finish time

In order to: know how much I will pay

as a: vehicle owner

I want to: be able to lookup a place on price

In order to: kill time while the vehicle is charging

as a: vehicle owner

I want to: know what entertainment/food is available (walking, bus, home owner)

In order to: be a good customer

as a: vehicle owner

I want to: if the home/business owner does not want to be disturbed (“do not disturb”)

In order to: know what is available

as a: vehicle owner

I want to: know if other services are provided (e.g. food, drink, bed, car wash???)

In order to: be a good customer

as a: vehicle owner

I want to: know if I can leave a tip

In order to: reuse a charge station I liked

as a: vehicle owner

I want to: have a “my favourites” list

In order to: give good users discounts

as a: charge station owner

I want to: be able to keep a record linked to their user id

In order to: reuse a charge station I liked

as a: vehicle owner

I want to: have a recently used list

In order to: reduce the fee and kill time

as a: vehicle owner

I want to: know if I can do odd jobs while waiting (mow lawn etc)

In order to: log actual time charging

as a: charge station owner

I want to: have a device that logs each charge session

In order to: stop unauthorised use of a charge station

as a: charge station owner

I want to: have a lock system with id to unlock

In order to: take a long trip

as a: vehicle owner

I want to: have an app that plots a course via charge stations to the destination

In order to: find a charge station

as a: vehicle owner

I want to: have an app that navigates me to the charger destination

In order to: get an 80% charge

as a: vehicle owner

I want to: be able to set the charger to stop at 80% charge

In order to: charge automatically at the end of a charge

as a: charge station owner

I want to: have a device that interfaces to my charge station

In order to: not have someone else take my time slot

as a: vehicle owner

I want to: have a device that only accepts my ID to turn on